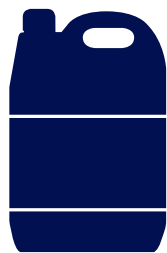


If you ever have an issue, We've got your back.



Need product to fix an issue?

We'll supply it to you for free.



Sanding required to fix an issue?

We'll pay you to sand back.



We're so confident in the Enviopro range that we'll guarantee its performance.

*Terms and conditions apply. See over for details, process and limitations. Full terms and conditions available in-store or www.intergrain.com.au/downloads.
Confidence Guarantee only available to professional floor sanders in Australia.

We're so confident in the Enviropro® range that we'll guarantee* its performance. Make the change.

During application or shortly after, if you have an issue with your Enviropro adhesion, clarity or sheen, we will:



Review the issue.



Agree on the best fix.



Offer product required to fix.



Sanding required to fix? We'll offer to pay you \$10 per square metre.



Not happy with our solution? We'll escalate to a full technical investigation.

If you have an issue:

- 1 Call your Enviropro Rep or Help & Advice on 1800 630 285 to let them know what's happened.
- 2 Send your Enviropro Rep some pictures of the issue, as well as proof of purchase.
- 3 Work with us to understand the issue, and how best to fix it^
- 4 We'll promptly offer you a solution or escalate the issue for you.
- 5 Claims must be brought to the attention of Enviropro within 5 days of product application.



To contact Enviropro®, please call 1800 630 285 or contact your Account Manager. For more information visit www.intergrain.com.au/downloads/

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enviropro®

*Please review the terms and conditions document for a full understanding of our guarantee. To view Ts & Cs; intergrain.com.au/downloads, see in-store or contact your Enviropro Rep. Residential jobs only. No more than 50 litres of free product to be supplied per claim. If sanding is required - we cap payment at 200 square metres (\$2000). Claims must be brought to the attention of Enviropro within 5 days of product application. We reserve the right to immediately escalate any issue to a full technical investigation. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Enviropro and Endure are registered trademarks. Confidence Guarantee only available to professional floor sanders in Australia. ^This may include Enviropro undertaking reasonable investigations and assessments.